

GLOBAL HEALTH SUPPLY CHAIN

Global Health Supply Chain Maturity Model v8.0

Assessment Profile

<p>1. Please include the following information: Country and Region/State/Country (if required) District/Organization/Other (optional) Date of Completion: Name of Individual or Team Completing the Evaluation: Type of Organization (Private, Public, or NGO) Is this assessment supported by a donor organization? <input type="radio"/> No <input type="radio"/> Yes (please name donor): Registration (choose one): <input type="radio"/> Registration code: <input type="radio"/> Self-assessment: (for self-assessment, you must provide an email address)</p>	<p>2. Please indicate the commodity type for which the assessment is being completed. (choose one) <input type="radio"/> Family Planning <input type="radio"/> Reproductive Health <input type="radio"/> Essential Medicines <input type="radio"/> Vaccines <input type="radio"/> HIV <input type="radio"/> Malaria <input type="radio"/> Tuberculosis <input type="radio"/> Integrated Commodities (please describe the commodity): <input type="radio"/> Other (please specify):</p>	<p>3. Which supply-chain stakeholders are represented in the assessment? (choose all that apply) <input type="checkbox"/> State (identify by name) <input type="checkbox"/> County (identify by name) <input type="checkbox"/> Sub-county/Community (identify by name) <input type="checkbox"/> Site (identify by name) <input type="checkbox"/> Other (please specify):</p>	<p>4. How many assessments have been conducted previously with this same scope and supply chain? (choose one) <input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> More than 5 <input type="radio"/> Don't know</p>	<p>5. What is the primary source of the information for this assessment? (choose one) <input type="radio"/> First-hand experience <input type="radio"/> First-hand experience and second-hand information (from another person or information system) <input type="radio"/> Second-hand information (from another person or information system)</p>
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Category	Category Description	Question	Platinum	Bronze	Silver	Gold	Accredited	Not applicable	Don't know	Comments
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<p>Service Delivery Point (SDP)/Health Facility (HF) Visibility Service Delivery Point/Health facilities generate data regarding the inventory levels and consumption of product on site. As maturity increases, the supply chain increasingly receives real-time data from SDP/HFs that feeds into a broader supply-chain digital platform. Objective: Improve the visibility and tracking of inventory at the SDP/HF.</p>																									
<p>6. Please describe the visibility to inventory and consumption from the facility(ies) (choose one) Limited visibility of inventory and consumption at most facilities, monthly (minimum of 80% of facilities)</p>																									
<p>7. Please describe the visibility of upstream supply-chain inventory information to the facility(ies) (choose one) No visibility of upstream supply-chain inventory information</p>																									
<p>8. How is inventory information shared within the facility(ies) and with supply-chain partners? (choose one) Inventory information is not shared with supply-chain partners</p>																									
<p>9. Which of the following are constraints that prevent improvement of inventory visibility at facility(ies) (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>SDP/HF Inventory Management Inventory in the facilities is segmented into simple product categories to improve data (e.g., quantities, expiration dates, stockouts) and provide a clearer sense of what products are needed. As maturity increases, regular audits are conducted to ensure accurate product levels and adherence to policies to maintain appropriate stock levels. Objective: Standardize inventory-handling practices at SDP/HF to ensure the optimal levels of inventory are always available.</p>																									
<p>10. How are inventory levels within the facility(ies) determined? (choose one) No process to establish inventory levels</p>																									
<p>11. How frequently are physical stock counts conducted within the facility(ies)? (choose one) No physical stock counts</p>																									
<p>12. Which of the following are constraints that prevent improvement of inventory management at facility(ies) (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>HF/SDP Order Management The facility can determine the need to order more inventory, identify that an order is based on inventory policies, and execute the order in a timely manner. As maturity increases, orders are created within a broader supply-chain digital platform on demand. Objective: Execute order management at SDP/HF in relation to inbound orders, outbound inventory, real-time demand, and SDP/HF budget.</p>																									
<p>13. How do you (the facility) determine the need to order inventory? (choose one) No process to determine the need to order inventory</p>																									
<p>14. How is the order quantity for the facility(ies) determined? (choose one) No process to determine order quantity</p>																									
<p>15. How are orders checked against the budget of the facility(ies) for the order? (choose one) Orders are not checked against the budget</p>																									
<p>16. Which of the following are constraints that prevent improvement of order management at facility(ies) (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>Warehouse/Store Visibility Within supply-chain warehouse(s)/store(s), all products, inventory levels, and orders can be identified whether they are on the shelf, inbound, or outbound. As maturity increases, the supply chain has a Warehouse Management System (WMS) that is connected to a broader supply-chain platform, which allows the warehouse/store to define specific inventory level rules. Objective: Improve the visibility and tracking of inventory within the warehouse(s)/store(s).</p>																									
<p>17. How is product located in the warehouse(s)/store(s)? (choose one) Difficult and time-consuming to locate specific product within warehouse(s)/store(s)</p>																									
<p>18. Describe the ability to identify order status within the warehouse(s)/store(s) (choose one) Not able to identify order status</p>																									
<p>19. How is inventory information in the warehouse(s)/store(s) shared with others in the supply chain? (choose one) Inventory information is not shared with the supply chain</p>																									
<p>20. Which of the following currently are constraints that prevent improvement of visibility at warehouse(s)/store(s)? (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>Warehouse/Store Inventory Management At the warehouse/store level, there is a defined amount of inventory of each product that should be maintained, based on demand. These levels are not fixed and should be updated on a regular basis. As maturity increases, regular audits are conducted to ensure accurate product levels and adherence to policies to maintain appropriate stocking levels. Objective: Standardize inventory-handling practices at the warehouse(s)/store(s) to ensure optimal levels of inventory are available.</p>																									
<p>21. How does the warehouse(s)/store(s) define the optimum level of inventory to maintain? (choose one) No method to define the optimum level of inventory</p>																									
<p>22. How is the current physical count of inventory in the warehouse(s)/store(s) determined? (choose one) No method to determine inventory physical count</p>																									
<p>23. Which of the following currently are constraints that prevent improvement of inventory management at warehouse(s)/store(s)? (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>Warehouse/Store Order Management Supply-chain warehouse(s)/store(s) can determine that the location needed to order more inventory, that the order is based on inventory policies, and then execute the order. As maturity increases, orders are created within a broader supply-chain digital platform as needed. Objective: Coordinate order management at the warehouse(s)/store(s) with real-time demand from SDP/HF and other warehouse(s)/store(s).</p>																									
<p>24. How are facility orders processed at the warehouse(s)/store(s)? (choose one) Difficult to process facility orders</p>																									
<p>25. What is the typical order ship-date request from the warehouse(s)/store(s) to SDP/HF? (choose one) No order ship-date requests provided</p>																									
<p>26. How are open orders in the warehouse(s)/store(s) identified and resolved? (choose one) No process to identify and resolve open orders</p>																									
<p>27. What is the complete-and-on-time delivery rate of warehouse(s)/store(s) to SDP/HF? (choose one) Delivery rate is not tracked</p>																									
<p>28. Which of the following currently are constraints that prevent improvement of order management at warehouse(s)/store(s)? (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>Warehouse/Store Operations Each warehouse/store can promptly receive, prepare, and ship inventory as required. As maturity increases, orders are picked accurately and moved efficiently to transportation providers. Objective: Standardize warehouse/store stocking, picking, handling, and staging processes and eliminate wasteful steps to ensure product quality and increase process speed.</p>																									
<p>29. How are orders prepared for shipment? (choose one) No process to determine when orders are shipped from warehouse(s)/store(s)</p>																									
<p>30. What is the inventory accuracy of the warehouse(s)/store(s)? (choose one) Inventory accuracy not regularly tracked</p>																									
<p>31. What method of quality control is used in warehouse(s)/store(s) to ensure product integrity? (choose one) No quality control method identified</p>																									
<p>32. Which of the following currently are constraints that prevent improvement of operations at warehouse(s)/store(s)? (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>VIII. Transportation The supply chain can deliver product to service delivery points. Each location is documented, has a delivery schedule, knows what the delivery schedule is, and has a Proof of Delivery (POD) system in place. As maturity increases, route planning is conducted, appointments are defined, and product-delivery timing is measured and tracked. Objective: Improve accuracy, timeliness, and efficiency of inventory transportation.</p>																									
<p>33. How is the movement of goods throughout the supply chain determined? (choose one) No standard method to schedule transportation</p>																									
<p>34. How are product deliveries communicated to facility? (choose one) No communication with facilities regarding deliveries</p>																									
<p>35. How is the receipt of product at facilities verified? (choose one) No process to verify receipt of product at facilities</p>																									
<p>36. Which of the following currently are constraints that prevent improvement of transportation of product throughout the supply chain? (choose all that apply)?</p> <table border="0"> <tr> <td><input type="checkbox"/> Human resources</td> <td><input type="checkbox"/> Funding</td> <td><input type="checkbox"/> No constraints</td> </tr> <tr> <td><input type="checkbox"/> Improvement process knowledge</td> <td><input type="checkbox"/> Infrastructure</td> <td><input type="checkbox"/> Not applicable</td> </tr> <tr> <td><input type="checkbox"/> Enabling technologies</td> <td><input type="checkbox"/> Government support</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Leadership/guidance</td> <td><input type="checkbox"/> No public/private collaboration</td> <td></td> </tr> <tr> <td><input type="checkbox"/> National guidelines</td> <td><input type="checkbox"/> Other (please specify):</td> <td></td> </tr> </table>											<input type="checkbox"/> Human resources	<input type="checkbox"/> Funding	<input type="checkbox"/> No constraints	<input type="checkbox"/> Improvement process knowledge	<input type="checkbox"/> Infrastructure	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Enabling technologies	<input type="checkbox"/> Government support	<input type="checkbox"/> Don't know	<input type="checkbox"/> Leadership/guidance	<input type="checkbox"/> No public/private collaboration		<input type="checkbox"/> National guidelines	<input type="checkbox"/> Other (please specify):	
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<p>IX. Espiry Management</p> <p>Comments:</p>	<p>Both warehouses/stores and service delivery points have policies to handle expired product. As maturity increases, quarantine areas are maintained and a "first - expired, first-out" FIFO policy systematic and maintained. Objective: Identify product in SDPHs and warehouses/stores near expiration, minimize expired product, and prevent unsafe release of expired product.</p> <p>37. What policies, guidance, or SOPs are in place at the SDPH and warehouse/store levels to identify and manage expired product? (choose one)</p> <p>38. What practices are in place at SDPH and warehouse/store levels to dispose of expired product? (choose one)</p> <p>39. Which of the following currently are constraints that prevent improvement of expiry management? (choose all that apply)</p>
<p>X. Procurement</p> <p>Comments:</p>	<p>The procurement process for product can be executed in a reasonable time frame. Within this maturity model, procurement is defined as the issuance of a purchase order to a previously established supplier, the approval of said purchase order by the vendor(s), shipment of goods, and receipt of goods. As maturity increases, the speed of the procurement process increases, levels are based on demand, and prices are competitive with national standards. Objective: Regularly procure the optimal amount of appropriately priced inventory to satisfy real-time demand.</p> <p>40. How long does it take to procure product (purchase order until an existing contract)? (choose one)</p> <p>41. How is the procurement quantity determined? (choose one)</p> <p>42. What is the typical frequency for the procurement of product?</p> <p>43. Which of the following currently are constraints that prevent improvement of procurement process? (choose all that apply)</p>
<p>XI. Infrastructure and Assets</p> <p>Comments:</p>	<p>The buildings in the supply chain are appropriate for storing and managing products in sound condition. As maturity increases, internet access is prevalent at all locations and facility risks are identified and managed. Objective: Establish buildings for product and personnel that are safe, secure, and technologically enabled.</p> <p>44. How are products maintained in secure and sound condition at facilities? (choose one)</p> <p>45. To what extent is internet access available at facilities? (choose one)</p> <p>46. Which of the following currently are constraints that prevent improvement of supply chain infrastructure and assets? (choose all that apply)</p>
<p>XII. Performance Management</p> <p>Comments:</p>	<p>Each process in the supply chain has defined performance indicators that are managed, and effort is made to improve them over time. Decision-making processes are driven by supply-chain data that populates scorecards. As maturity increases, data analytics are used in determining and improving supply-chain and staff performance. Objective: Establish a system to alert and continuously improve performance at all sites consistent with overall supply-chain goals.</p> <p>47. How are problems and opportunities for improvement identified? (choose one)</p> <p>48. Describe the skill level of staff in identifying and solving problems? (choose one)</p> <p>49. To what extent are teams empowered to solve problems independently? (choose one)</p> <p>50. Which of the following currently are constraints that prevent improvement of performance management? (choose all that apply)</p>
<p>XIII. Analysis and Evaluation</p> <p>Comments:</p>	<p>The supply chain uses data to understand properly functioning processes and to identify deviations from the norm. Data from orders, shipments, receipts, and other supply-chain events are tracked to monitor process flow. As maturity increases, regular team reviews of supply-chain data and analytics identify areas for improvement. Objective: Establish capabilities whereby data alerts sites and the overall supply chain to problems and opportunities for improvement.</p> <p>51. How does data analysis and evaluation occur? (choose one)</p> <p>52. How frequently are analysis findings reviewed? (choose one)</p> <p>53. Which of the following currently are constraints that prevent improvement of analysis and evaluation process? (choose all that apply)</p>
<p>XIV. Demand Planning/Management</p> <p>Comments:</p>	<p>The supply chain quantifies consumption and creates a forecast for future commodity requirements based on multiple factors (historical usage, known fluctuations, etc.). As maturity increases, the demand assumptions and plan are held in the broader supply-chain digital platform to influence decision-making. Objective: Improve the accuracy of demand forecasting and eventually automate forecasting capabilities.</p> <p>54. How is the demand plan created? (choose one)</p> <p>55. How frequently is the demand plan checked for accuracy? (choose one)</p> <p>56. Which of the following currently are constraints that prevent improvement of demand planning/management? (choose all that apply)</p>
<p>XV. Supply Planning/Management</p> <p>Comments:</p>	<p>A strategy is in place for how the supply chain will maintain appropriate levels of each commodity. As maturity increases, the supply plan is based on demand and inventory, and is tracked in the broader supply-chain digital platform. Objective: Plan and tightly coordinate supply-chain assets and inventories with the demand plan.</p> <p>57. How is the supply plan created? (choose one)</p> <p>58. Which of the following currently are constraints that prevent improvement of supply planning/management? (choose all that apply)</p>
<p>XVI. Fund Management</p> <p>Comments:</p>	<p>The sources of funds available to the supply chain are known, and commitments are documented and tracked. As maturity increases, funding needs are identified and managed actively in a broader supply-chain digital platform. Objective: Improve accuracy and timeliness of fund tracking in order to proactively pursue new funds to address emerging needs.</p> <p>59. How are funding sources and commitments tracked and monitored? (choose one)</p> <p>60. Which of the following currently are constraints that prevent improvement of fund management? (choose all that apply)</p>
<p>XVII. Financial Management and Costing</p> <p>Comments:</p>	<p>Supply-chain costs incurred from procurement to receipt by the beneficiary are documented. As maturity increases, the supply chain establishes budgets based on known costs for each function at each facility, actively manages deviations, and has full visibility to the financials at each level. Objective: Improve accuracy and timeliness of financial tracking across the supply chain to ensure optimal use of funds and establish appropriate budgets for the sites/overall supply chain.</p> <p>61. How are supply-chain costs tracked? (choose one)</p> <p>62. Which of the following currently are constraints that prevent improvement of financial management and costing? (choose all that apply)</p>
<p>XVIII. Governance</p> <p>Comments:</p>	<p>Appropriate structure is established to define roles and responsibilities for teams, individuals, and change agents within the supply chain. Teams have established goals and performance management structures. As maturity increases, all processes are documented. Objective: Role for individuals, teams, and sites are clearly documented and understood, creating opportunities for collaboration, empowerment, and knowledge development.</p> <p>63. To what extent are team roles and responsibilities within the supply chain understood? (choose one)</p> <p>64. How would you describe leadership roles within the supply chain? (choose one)</p> <p>65. Which of the following currently are constraints that prevent improvement of governance processes? (choose all that apply)</p>
<p>XIX. Staff Training/Development</p> <p>Comments:</p>	<p>Staff have the skills to perform well in their positions. As maturity increases, staff have access to certifications, training and cross-training, and tools that support their continued development. Objective: Engage, educate/develop, and empower staff across the supply chain, improving their abilities to identify and solve supply chain problems.</p> <p>66. How knowledgeable are staff regarding supply-chain management processes, practices, and tools? (choose one)</p> <p>67. What expertise do staff have in supply-chain improvements? (choose one)</p> <p>68. Which of the following currently are constraints that prevent improvement of staff training and development? (choose all that apply)</p>
<p>XX. Patient-Focused Performance</p> <p>Comments:</p>	<p>The supply chain and all parties within it measure last-mile product/medicine access, availability, and affordability, and collaboratively work to eliminate problems that impact product/medicine access, availability, and affordability. Objective: Patients have efficient access to SDPHs, and product/medicines are readily available and affordable.</p> <p>69. Patient access to services is not challenging and/or patients experience excessive wait times at facilities.</p> <p>70. Patient rate the availability of product/medicines at the facilities? (choose one)</p> <p>71. How do facility procurement prices for product/medicines impact patients? (choose one)</p> <p>72. Which of the following currently are constraints that prevent improvement of access, availability, and affordability? (choose all that apply)</p>